



What's a cookie?

Also called a *permanent cookie*, or a *stored cookie*, a cookie is stored on a user's hard drive until it expires or until the user deletes the cookie. Persistent cookies are used to collect identifying information about the user, such as logins, authentication or user preferences for a specific Web site.

Why do I want to clear my EBSCO cookie?

Cookies are set with expiration dates and therefore can become inactive over time, also if a cookie was stored incorrectly you may not be able to access your account correctly.

How do I clear my EBSCO cookie?

- 1) Go to: <http://web.esc20.net/texshare/texsharelibrary.htm>
- 2) Click on Blue Wrench.
- 3) Click on sentence "Remove EBSCOhost Authentication Cookie", you do not have to fill in any other information, ignore the text boxes on the form
- 4) Your cookie has now been removed. Close window and sign onto EBSCO.

EBSCO Publishing Authentication Troubleshooting Page

webauth Cookie	webauth_Is Cookie
Cookie-LoginPage=Login.as	Cookie-LoginPage=
Cookie-CustID=ms018581	Cookie-CustID=
Cookie-GroupID=main	Cookie-GroupID=
Cookie-AuthMethod=uid	Cookie-AuthMethod=
Cookie-UN=315fab0f-8b1d-42ab0-24df7327bb82	Cookie-UN=

[Remove EBSCOhost Authentication Cookie](#)

Java Enabled=True
 Browser Signature=Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322; InfoPath.1)
 Browser Version=IE6.0
 Detected IP Address=69.147.62.1
 Referring URL=http://web.esc20.net/texshare/texsharelibrary.htm

Check User ID/ Password

User ID: Password:

Check Patron ID / Password

Cust ID: Patron ID: Password:

Check CPID

Cust ID: Pattern ID:

Check IP Address

IP Address:

Check URL

Referring URL: